NATIONAL AERONAUTICS AND SPACE ADMINISTRATION

Kennedy Space Center Kennedy Space Center, FL 32899

DATA REQUIREMENT DESCRIPTION

1. RFP #: ODIN

2. DRD #: ODIN - SSC - 2

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Date: May 31, 2001

3. TITLE: TELEPHONE CALL HISTORY INTERROGATION

SUBMITTAL REQUIREMENTS

4. TYPE: QUERY AND REPORTS **5. FREQUENCY OF SUBMISSION**: As required

6. DISTRIBUTION: SSC TMR 7. INITIAL SUBMISSION:

8. REMARKS:

The Contractor shall provide Call History Interrogation query capability and reports of call detail records as specified herein, via electronic file, in support of usage security issues.

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9. USE:

The ODIN contractor shall maintain a record of each telephone call processed by the telephone switch per the scope outlined herein.

This information shall be maintained by the ODIN contractor and made available to authorized personnel, in accordance with NASA and Center policy for release of such information, when requested.

10. REFERENCE:

ODIN -OSF -2

11. INTERRELATIONSHIP:

Supplement to ODIN-OSF-2

12. PREPARATION INFORMATION:

1. <u>SCOPE:</u>

Identification of resources associated with a particular call shall be provided by on-line access or report format for Call History Interrogation (CHI). This information shall be maintained as an on-line access for the previous thirty (30) days in such a way as to provide all external (on-site / off-site; off-site / on-site) individual call details and the capability to log a limited number of internal (on-site / on-site) call details. The ODIN contractor shall be required to maintain the capability to capture internal-to-internal call details for up to 100 on-site numbers and provide query capability for those details within twenty-four (24) hours notification by the NASA TMR or delegated representative.

Records which exceed the capacity of the telephone switch to maintain on-line shall be downloaded to CD-ROM and made available for read access / query / report format to the NASA TMR or delegated representative.

Records shall be handled in accordance with established Privacy Act regulations. Records shall be retained in accordance with NARA General Records Schedule and NASA NPG 1441.1C.

The ODIN contractor shall ensure that access to Call History Interrogation is only provided to authorized personnel as defined by the NASA TMR. Under no circumstances will the ODIN Contractor provide Call History Interrogation information, reports, or on-line access to unauthorized personnel.

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12. PREPARATION INFORMATION (continued)

- **2.** <u>CONTENTS</u> The capability to query on the following combination of search fields shall be made available to authorized NASA and NON-ODIN individuals, for on-line access (read-only). Reports provided by the contractor will provide the same type of information extracted from CDR data that has been downloaded to CDROM.
- a. Account Code
- b. Answer Type
- c. Authorization Code
- d. Billable Directory Number
- e. Call Conversion DDD-NNP
- f. Call Dialing Description
- g. Call Duration
- h. Calling Party Number
- i. Call Queue
- j. Call Type
- k. User Access Level
- 1. Call Transfer/Forward Status
- m. Origination/Termination Date
- n. Dialed Number
- o. Emergency Call
- p. Outpulsed Number Type
- q. Originating Port
- r. Originating Trunk Group Number
- s. Originating Directory Number
- t. Time in Callback Queue
- u. Terminating Trunk Group
- v. Terminating Trunk Type
- w. Time In Online Queue
- x. Time of Origination
- y. Terminating Port
- z. Terminating Directory Number
- aa. Originating User Group Number